

Information for New Patients

We are a team of Chartered Physiotherapists and Occupational Therapists specialising in the treatment and management of neurological conditions.

Our aim is to provide a high quality service, which offers choice, flexibility and continuity of your individual physiotherapy needs.

You will receive professional treatment by a specialist therapist in the comfort and privacy of your own home. Whilst focusing on treatment, the therapists' are aware of the importance of family members and support teams and can offer onsite training. We provide a local service and have established good links with local hospital physiotherapists, GP's neurological consultants, solicitors and case managers.

About Our Service

You will have a named Physiotherapist/Occupational Therapist who will be responsible for your treatment and management.

The initial assessment is a one and a half hour session, at the end of which your treatment goals will be discussed and agreed with you. Subsequent treatment sessions will be for one hour of which a minimum of 45 minutes will be treatment time.

Please note for both the Physiotherapy assessment and subsequent treatment sessions it is necessary for the patient to wear appropriate clothing, preferably shorts and T-shirt.

Sessions are available Monday to Friday between 9 am and 5 pm, in exceptional circumstances sessions can be provided outside of these hours on discussion with the treating physiotherapist.

Please note should you be unable to meet a prearranged appointment 24 hours notice is required.

Referral and Payment Options

Individual You can self refer to our service we will invoice you at the end of each session and payment receipted.

Private Medical Insurance As a Physiotherapy provider with all major private medical insurers, we will aim to invoice your insurers directly for payment. If you have private medical insurance please let us know when booking your assessment, as we will require the name of the company you are insured with and your policy number.

We advise all policy holders to check with their insurers prior to assessment that their condition is covered, as some policies do not cover neurological

conditions. Please note a referral to physiotherapy from a doctor/consultant is usually required.

Personal Injury Cases We frequently work with solicitors and case managers to provide Physiotherapy and Occupational Therapy treatment to individuals recovering from acquired brain and spinal injuries as well as cerebral palsy. We understand the need for good communication and team work.

We provide the referrer with a written treatment plan with costings for the each 3 months of input.

Commissioning Based Practice We offer commissioners an alternative, a high quality, cost effective, and practical solution to meeting the often very complex needs of individual's living with a neurological condition. Written treatment plan with costings for packages of input can be provided.

Contacting Us

I hope the above answers any questions you may have had. However please feel free to contact us to discuss your individual needs on

0161 764 3799

We look forward to meeting you.